



Classic Garden Elements®

Terms of Business.

1. **Guarantee.** All Classic Garden Elements are warranted to the original purchaser to be fully weather related rustproof for a period of 10 years from the date of purchase. However, should solely that rust occur during this period our liability is strictly limited to either exchange the item (free of charge) or refund the invoice amount upon its return to us.
2. **Carriage charges:** Free delivery in England and Wales (except islands). To all other places we charge delivery costs. Please e-mail our customer service for a carriage quote if you need a delivery to Scotland, Northern Ireland, Isle of Man, Isle of Wight, Channel Islands and other UK Offshore Islands: info@classic-garden-elements.com
3. **Shipping.** We ship most of our items with our own delivery vans and own friendly drivers. We will email or call you in time to inform you about the day and also the time of delivery.
4. **Damage.** If you notice any damage please inform us immediately. We will replace any damaged pack asap.
5. **Prices.** All our prices are inclusive of VAT and delivery costs to England and Wales (except islands). Prices are valid for the year indicated on the price list.
6. **Cancellations.** You may always cancel your order before shipping had taken place. Cancellations for bespoke items made to order cannot be accepted once the order has been received.
7. **Right of Return.** In case you should not be happy for whatever reason with the elements received: You may return them within a period of 14 days after delivery on your own costs and if possible using the original packing to Peter Beales Retail Ltd. in Attleborough/ Norfolk. We will in this case immediately refund any monies received by you. This does not apply to bespoke items made to order / special colours.